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## THE-ICE 17<sup>th</sup> IPoE Forum 2024

### **Ms Tanja Florenthal**

#### **Executive Director of Quality Assurance, Swiss Education Group**



Ms. Tanja Florenthal graduated from Cornell University with a BSc and holds an MBA and an MA in Education. She has extensive international experience in the hospitality industry and education. She has worked in hotel and hospitality management schools in the United States, Thailand, India, the United Arab Emirates, and Israel and is a member of the Cornell Hotel Association. Ms Florenthal joined César Ritz Colleges Switzerland in 2010 as Program Manager and was later appointed Dean. She successfully led the College to become Switzerland's second Swiss Federal Accredited Hotel School. After 14 years at César Ritz Colleges, she is now the Executive Director of Quality Assurance for Swiss Education Group.