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THE-ICE 16th IPoE Forum 2023 Listening Lunch Panel

Ms Aishwarya Nair

Master of International Hotel Management, Blue Mountains International Hotel Management School, Torrens University Australia, Australia



Aishwarya Nair (Ash) started her hospitality career in 2016 as an associate in Trident, Jaipur – a 5-star hotel in India. During her tenure, she worked in various departments of the hotel, covering front office, housekeeping, kitchen and food and beverage, and it was during this time that she realized her true passion lay with the F&B department.

With this newfound interest, she moved to Australia in April 2022 and started working at voco, Melbourne Central, where she began as an in-room dining attendant. Over the course of a year, she progressed from an F&B attendant to a Team Leader, before landing her current promotion as a Supervisor of the F&B team. She now works closely with the Food and Beverage Manager and her role entails helping in the creation of new menus, ensuring work is delivered to the highest standards, carrying out the processes of running a restaurant, conducting trainings, and even stepping in as an Acting Assistant Manager for three weeks in the absence of her manager.

A strong believer in creating memorable guest experiences, Ash also works closely with the Sales team and helps guests host their cocktail events, proposals, and dream weddings! In her free time, she likes catching up on reading or planning more things to introduce at work as that is what makes her truly happy.