



International Centre  
of Excellence in  
**Tourism and Hospitality  
Education (THE-ICE)**

THE-ICE ...

MUCH MORE THAN JUST AN ACCREDITATION AGENCY

FIND OUT MORE

## THE-ICE 16<sup>th</sup> IPoE Forum 2023

Keynote Address

Panel 3: Evolving Technology, Robots, and Generative AI VS the Human Touch

### Professor Margaret Bearman

Research Professor, Centre for Research in Assessment and Digital Learning (CRADLE), Deakin University, Australia



Margaret Bearman is a Research Professor within the Centre for Research in Assessment and Digital Learning (CRADLE), Deakin University. She has a first-class honours degree in computer science and a PhD in medical education. Margaret has taught and researched higher and professional education for over two decades. She is known for her work in assessment design, feedback in clinical environments, simulation, and digital education.