



# Trainee Report



know one, teach one

## Vuong Thanh Tra Class 40

### General performance

Tra is one of the most potential trainees in class 40 with her high ability to adapt to the learning environment and intelligence. After 12 months of training at KOTO, Tra's development makes a huge impression on the KOTO staff and the people around her.

Tra is smart, friendly and hard-working. She enjoys participating in artistic activities such as singing, dancing and acting. Compared to the first time she came to KOTO, Tra is more confident to express herself, engages better with other trainees and is more responsible. Tra is advised to be more proactive and put more effort into her goals. She is better to learn how to raise her question, share what she thinks, and identify what passion she wants to pursue.



# Learning Results



Period General English: 7.3

English is what Tra clearly shows her passion for. She has a good ability in listening and speaking, confident to complete basic conversations with foreigners and always expresses her eagerness to learn. What Tra need to do to improve her English significantly is focus on enlarging her vocabulary and enhancing grammar.

In terms of her hospitality major, Tra is highly appreciated for her serving skills. She deeply understands knowledge, knows how to apply theory to practice well and is active in hosting customers as well as setting tables.



## Practising at Restaurant

At the KOTO training restaurant, Tra coordinates well with staff as well as other trainees. She is responsible for her assigned tasks, has an awareness of taking care of customers, observing other staff working for her better lesson learn.

Tra is advised to focus more on details, do everything with check, and learn how to make decisions as she sometimes finds difficulty in handling the situation that happen suddenly.

