





Date & Time	Event	Duration
Wednesday 14th October 2020		
6:00pm – 7:30pm AEDT	☀️ THE-ICE Board Meeting (Directors of THE-ICE only)	1.5 hours
Wednesday 21st October 2020		
6:00pm – 7:00pm AEDT	☀️ THE-ICE Assessment Panel annual meeting (Auditors of THE-ICE only)	1 hour
Monday 26th October 2020		
6:00pm – 7:00pm AEDT	☀️ i-graduate workshop: Measuring the student experience <ul style="list-style-type: none"> • Nick Pidgeon, Head of Surveys and Benchmarking, i-graduate, United Kingdom • Robin Hallows, Principal Consultant, i-graduate, United Kingdom • Mellissa Oliver, Senior Account Executive, i-graduate, United Kingdom 	1 hour
7:15pm – 8:15pm AEDT	☀️ Hosco Workshop: Hosco, Lobster Ink and THE-ICE - new partnership benefits - alumni employability tracking and online industry training courses for schools <ul style="list-style-type: none"> • John Lohr, Director of Development, Hosco 	1 hour
Tuesday 27th October 2020		
6:00pm – 6:30pm AEDT	☀️ Opening Address <ul style="list-style-type: none"> • Dr Paul Whitelaw, Chair, THE-ICE Board of Directors 	30 mins
6:30pm – 8:00pm AEDT	☀️ Keynote Speaker <ul style="list-style-type: none"> • Mr Björn Olthof, Senior Manager Graduate Recruitment Europe, Middle East & Africa at Hilton, Netherlands ☀️ Virtual Panel Session 1: The 'New Normal' Hospitality and Tourism Landscape – an Industry Perspective <ul style="list-style-type: none"> • Mr Björn Olthof, Senior Manager Graduate Recruitment Europe, Middle East & Africa at Hilton, Netherlands • Mr Russell Cool, Regional General Manager - VIC and SA, Minor Hotels, Australia • Mr Reno Verikakis, Director, Luxury Sales, New Zealand, Fiji & French Polynesia, Accor Hotels 	1.5 hours


Wednesday 28th October 2020

6:00pm – 7:30pm AEDT	 Virtual Panel Session 2: TH&E Education in the Post-Pandemic Era – Strategies for Survival and Growth	1.5 hours
	<ul style="list-style-type: none">• Professor Mei-Jung Sebrina Wang, Professor & Dean, International College, National Kaohsiung University of Hospitality and Tourism, Taiwan (R.O.C.)• Professor Perry Hobson, Pro Vice-Chancellor for Global Engagement, Sunway University, Malaysia• Mr John Daly, Director of Quality Assurance, Swiss Education Group, Switzerland	
7:30pm – 8:00pm AEDT	 VIPOE wrap up session	30 mins

Thursday 29th October 2020

6:00pm – 7:00pm AEDT	 Russell Partnership Technology Workshop: Hospitality Simulation Programs – how to integrate these into online teaching and internship programs	1 hour
	<ul style="list-style-type: none">• Mr Peter Russell, Operations Director, Russell Partnership Technology, United Kingdom	
7:15pm – 8:15pm AEDT	 Higher Education Leadership Institute (HELI) Workshop: Learning Technology and Learning Engagement Trends for 2021 and beyond	1 hour
	<ul style="list-style-type: none">• Professor Clive Smallman, Dean and Senior Adviser, Higher Education Leadership Institute, Australia• Dr Peter Ryan, Founder and Chief Executive Officer, Higher Education Leadership Institute, Australia• Mr Alan Williams, Head of Communications, Higher Education Leadership Institute, Australia	


Friday 30th October 2020

6:00pm – 7:00pm AEDT	 STR SHARE Center Workshop: Hotel Data, Student Certifications, Virtual Internships and other resources from the STR SHARE Center	1 hour
	<ul style="list-style-type: none">• Mr Steve Hood, Senior Vice President of Research, STR SHARE Center, USA	

Wednesday 11th November 2020

6:00pm – 7:00pm AEDT	 THE-ICE Annual General Meeting	1 hour
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Thursday 12th November 2020

6:00pm – 8:00pm AEDT	 THE-ICE Assessment Panel workshop (Auditors of THE-ICE only)	2 hours
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