

STEPS TO SUPPORT STUDENTS: A Case Illustration from Sunway University (Malaysia)

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ACADEMIC SUPPORT

- A fully online semester
- Postponement of some practical based subjects
- A more conceptual and theoretical approach
- Virtual events for events based subjects

ACADEMIC SUPPORT

- Pass / Fail grading scheme
- A different approach: assessments
- A more flexible approach towards capturing attendance

ACADEMIC SUPPORT

- ❑ The importance of interactive approaches and consultation between lecturers & students
- ❑ Change in internship structure
- ❑ Consultation, academic transparency and careful auditing

EMOTIONAL SUPPORT

- ❑ 'Meet the Dean' sessions
- ❑ Presentation on the positive attributes of online teaching
- ❑ Conducted specific sessions to manage students' expectation with regards to practical subjects

EMOTIONAL SUPPORT

- Online surveys to determine how students are coping with online learning
- Student-Staff Committee Meetings
- Course evaluation survey on subjects and teaching

EMOTIONAL SUPPORT

- Town hall sessions (with the Dean)
- Sunway Hospitality Club
- The role of the institution as a whole