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## THE-ICE 13<sup>th</sup> IPoE Forum 2019

### Panel 5: Education, Intercultural Understanding & Excellence – is education opening minds, building bridges, and making things better?

#### **Ms Nicole Niña Hao Bian**

**Vice President for Education Development, Joji Ilagan Schools Foundation Inc, Philippines**



Nicole Hao Bian is currently the Vice President of Education Development of the Joji Ilagan International Schools (JIB) in Davao City, Philippines. JIB is an exclusive network of international schools specializing in Hospitality, Tourism, Culinary and Entrepreneurship. JIB owns and manages the JIB College of Business and Tourism, Institute of International Culinary and Hospitality Entrepreneurship, International Management School, JIB International School of Hotel and Tourism Management and the Stockbridge American International School.

As an educator, Nicole oversees and manages all the schools under JIB. She supervises teachers in classroom management and curriculum development to ensure the school accomplishes its vision to be the Premier Institution for Hospitality, Tourism, Culinary and Entrepreneurship programs. Nicole's area of expertise is Hospitality Management, and she is the only Certified Hospitality Educator in Mindanao awarded by the American Hotel & Lodging Institute USA. She is currently having her Doctorate Degree for Hotel and Tourism Management in the School of Hotel and Tourism Management, Hong Kong Polytechnic University. She finished her Masters in International Hospitality Management at Swiss Hotel Management School, Switzerland and at University of Derby, United Kingdom. She earned her Post Graduate Diploma in Hotel Management wherein she graduated with Highest Honors. She was awarded with Certificate of Excellence for Best Academic Performance sponsored by Kramer-Kreig SA, Montreux Switzerland. She was also awarded Certificate with Honors for Front Office Operations, Hospitality Sales and Marketing, Resorts and Convention Management, and Food and Beverage Management from the American Hotel & Lodging Association (USA).

Nicole has also presented her research in various international conferences in Hong Kong, Indonesia and China. She is also a Master of Personality Development and has conducted several corporate trainings in Personality Development for Service Excellence in different schools & companies in Davao City and in the Philippines.

Currently, Nicole is also the President of the Council of Hotel and Restaurant Educators of the Philippines (Region XI), Vice President for Academe Sector of the Davao Tourism Association and Vice President for Memberships of the Davao City Young Entrepreneurs Association.