



A Quantum Leap in Excellence - Education Without Borders

THE-ICE 13th IPoE Forum 2019

To be proudly co-hosted by

Lyceum of the Philippines University & University of Santo Tomas

at The Bayleaf Intramuros Hotel

Muralla St, Intramuros, Manila, 1002 Metro Manila, Philippines

DAY-0: Monday 14th October 2019

Time	Activity	Location
11:30am – 12:00pm	Board Meeting & Assessment Panel joint lunch	
12:00pm – 1:30pm	THE-ICE Board Meeting	Marigold Room, The Bayleaf Intramuros
1:30pm – 3:30pm	THE-ICE Assessment Panel Meeting and Workshop, led by Professor Brian King	Chive Room, The Bayleaf Intramuros
11:00am – 1:00pm	Interactive Simulation Workshop, Russell Partnership Technology	CL2, Albertus Magnus Building, University of Santo Tomas
2:00pm – 4:00pm	Interactive Simulation Workshop, Russell Partnership Technology	E-Lib, Lyceum of the Philippines University

DAY-1: Tuesday 15th October 2019

Time	Activity	Location
8:00am – 9:00am	THE-ICE 13 th IPoE Forum 2019 Registration & information desk open	Muralla Ballroom, The Bayleaf Intramuros
9:00am – 10:00am	Welcome & Official Opening <ul style="list-style-type: none"> • Introduction by Master of Ceremonies • Welcome Ceremony • Welcome by the Executive Team of co-hosts Lyceum of the Philippines University and University of Santo Tomas • Official Opening: Dr Paul Whitelaw, Chair, THE-ICE Board of Directors & Associate Director of Higher Education and Quality, William Angliss Institute, Australia. • Keynote Speaker: Commissioner Aldrin A. Darilag, Commission on Higher Education (CHED), Philippines. 	Muralla Ballroom, The Bayleaf Intramuros
10:00am – 10:30am	Morning Refreshments	



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DAY-1: Tuesday 15th October 2019 (cont.)

Time	Activity	Location
10:30am – 12:00pm	<p>Plenary Panel Session:</p> <p>Focus: The Globalisation of Teaching and Learning</p> <p>Chair: Professor J S Perry Hobson, Pro Vice-Chancellor for Global Engagement, Sunway University, Malaysia.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr Hanqin Qiu, Distinguished Professor and Dean, College of Tourism and Service Management, Nankai University, China. Assistant Secretary Maria Rica C. Bueno, Assistant Secretary – Tourism Regulation Coordination and Resource Generation, Department of Tourism (DOT), Philippines. Mr Jouni Ahonen, Vice President, Haaga-Helia University of Applied Sciences, Finland. Dr Andy Nazarechuk, Auditor, THE-ICE Assessment Panel & Former Senior VP of International Relations, Taylor’s University (Malaysia), Philippines. 	Muralla Ballroom, The Bayleaf Intramuros
12:00pm – 1:00pm	Lunch	
1:00pm – 2:30pm	<p>Research Grant Scheme Presentation Session</p> <p><i>Communication excellence: developing a teaching tool to enhance hospitality graduates’ service communication soft skills</i></p> <p>Presenter:</p> <ol style="list-style-type: none"> Associate Professor Dr Rajka Presbury, Associate Professor, Blue Mountains International Hotel Management School (BMIHMS) at Torrens University Australia, Australia. 	Muralla Ballroom, The Bayleaf Intramuros
2:30pm – 3:00pm	Afternoon Refreshments	
3:00pm – 5:00pm	<p>Roundtable World Café Session / Panel 2:</p> <p>Focus: Leadership & Human Capital – how are innovations in teaching & learning being used to deliver education without borders?</p> <p>Chair: Mr John Daly, Director of Quality Assurance, Swiss Education Group, Switzerland.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr Peter Ryan, Founder and Chief Executive Officer, Higher Education Leadership Institute (HELI), Australia. Mr Peter Russell, Operations Director, Russell Partnership Technology, United Kingdom. 	Muralla Ballroom, The Bayleaf Intramuros
6:00pm – 8:00pm	Welcome cocktail reception	JPL Hall of Freedom, Lyceum of the Philippines University



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DAY-2: Wednesday 16th October 2019

Time	Activity	Location
8:30am – 9:00am	Welcome Refreshments	Muralla Ballroom, The Bayleaf Intramuros
9:00am – 11:00am	<p>Roundtable World Café Session / Panel 3:</p> <p>Focus: In Search of the Perfect Curriculum – balancing the need for high-tech and high-touch.</p> <p>Chair: Dr Scott Richardson, Executive Dean, Emirates Academy of Hospitality Management, United Arab Emirates.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr John Fong, CEO, S P Jain School of Global Management, Singapore. Mr Ajay Kapur, Faculty Head, Marketing & Innovation, Hotelschool The Hague, The Netherlands. 	Muralla Ballroom, The Bayleaf Intramuros
11:00am – 11:30am	Morning Refreshments	
11:30am – 1:00pm	<p>Roundtable World Café Session / Panel 4:</p> <p>Focus: Getting to the Heart of the Matter – exploring ways for increasing humanism within education and service industries.</p> <p>Chair: Ms Gienke Osinga, Dean of Hotel Management & Facility Management, Breda University of Applied Sciences, The Netherlands.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Ms Joji Ilagan Bian, Chairperson, Joji Ilagan International Schools & President, Council of Hotel Schools of the Philippines, Philippines. Associate Professor Eric Babar Zerrudo, Director of the UST Graduate School Center for Conservation of Cultural Property and Environment in the Tropics (USTGS-CCCPET) University of Santo Tomas. 	Muralla Ballroom, The Bayleaf Intramuros
1:00pm – 2:00pm	Lunch	
2:00pm – 2:30pm	Roundtable World Café Session / Panel 4 wrap up session	Muralla Ballroom, The Bayleaf Intramuros
2:30pm – 3:30pm	Transfer to University of Santo Tomas (UST)	
3:30pm – 6:30pm	Student-led tours of UST and cultural displays	University of Santo Tomas
6:30pm	Dinner at University of Santo Tomas	Buenaventura G. Paredes, OP (BGPOP) Bldg., University of Santo Tomas



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DAY-3: Thursday 17th October 2019

Time	Activity	Location
8:30am – 9:00am	Welcome Refreshments	Muralla Ballroom, The Bayleaf Intramuros
9:00am – 11:00am	<p>Roundtable World Café Session / Panel 5:</p> <p>Focus: Education, Intercultural Understanding & Excellence – is education opening minds, building bridges & making things better?</p> <p>Chair: Prof Dr Oswin Maurer, Dean, Faculty of Economics and Management, Free University of Bozen-Bolzano, Italy.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr Ivan Ninov, Executive Dean, Stenden Qatar University of Applied Sciences, Qatar. Ms Nicole Niña Bian, Vice President for Education Development, Joji Ilagan Schools Foundation Inc, Philippines 	Muralla Ballroom, The Bayleaf Intramuros
11:00am – 11:30am	Morning Refreshments	
11:30am – 12:30pm	<p>THE-ICE Roundtable Workshop Series (Full Members of THE-ICE only)</p> <p>Session One: Global Mind Monitor</p> <p>Presenter:</p> <ol style="list-style-type: none"> Dr Ankie Hoefnagels, Research Director, Hotel Management School Maastricht, The Netherlands. 	Muralla Ballroom, The Bayleaf Intramuros
12:30pm – 1:30pm	Lunch	
1:30pm – 2:30pm	<p>THE-ICE Roundtable Workshop Series (Full Members of THE-ICE only)</p> <p>Session Two: Our Shared Future – Realising the Potential of THE-ICE</p> <p>Presenters:</p> <ol style="list-style-type: none"> Dr Craig Thompson, Chief Executive Officer, THE-ICE, Scotland Ms Jane Gentle, General Manager, THE-ICE, Australia 	Muralla Ballroom, The Bayleaf Intramuros
2:30pm – 3:00pm	Afternoon Refreshments	
3:00pm – 4:00pm	<p>Wrap-up Session</p> <p>Rapporteur: Dr Paul Whitelaw, Chair, THE-ICE Board of Directors & Associate Director of Higher Education and Quality, William Angliss Institute, Australia.</p>	Muralla Ballroom, The Bayleaf Intramuros
4:00pm – 5:00pm	Annual General Meeting (AGM)	Muralla Ballroom, The Bayleaf Intramuros
6:00pm – 11:00pm	Gala Dinner	Muralla Ballroom, The Bayleaf Intramuros



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DAY-4: Friday 18th October 2019

Time	Activity	Location
10:00am – 1:00pm	THE-ICE Board of Directors Strategic Planning Meeting (closed)	
12:00pm	Lunch / Refreshment Break	



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