



*A Quantum Leap in Excellence - Education Without Borders*

## THE-ICE 13<sup>th</sup> IPoE Forum 2019

To be proudly co-hosted by

Lyceum of the Philippines University & University of Santo Tomas

at The Bayleaf Intramuros Hotel

Muralla St, Intramuros, Manila, 1002 Metro Manila, Philippines

DAY-0: Monday 14<sup>th</sup> October 2019

Time	Activity	Location
10:00am – 11:30am	THE-ICE Assessment Panel Annual Meeting	
11:30am – 12:00pm	Board Meeting & Assessment Panel joint lunch	
12:00pm – 5:00pm	THE-ICE Board Meeting	
12:30pm – 2:30pm	THE-ICE Assessment Panel Workshop, led by Professor Brian King	
10:00am – 12:00pm	Interactive Simulation Workshop, <a href="#">Russell Partnership Technology</a>	University of Santo Tomas
2:00pm – 4:00pm	Interactive Simulation Workshop, <a href="#">Russell Partnership Technology</a>	Lyceum of the Philippines University

DAY-1: Tuesday 15<sup>th</sup> October 2019

Time	Activity	Location
8:00am – 9:00am	THE-ICE 13 <sup>th</sup> IPoE Forum 2019 Registration & information desk open	
9:00am – 10:00am	<b>Welcome &amp; Official Opening</b> <ul style="list-style-type: none"> <li>• Introduction by Master of Ceremonies</li> <li>• Welcome Ceremony</li> <li>• Welcome by the Executive Team of co-hosts Lyceum of the Philippines University and University of Santo Tomas</li> <li>• <b>Official Opening:</b> Dr Paul Whitelaw, Chair, THE-ICE Board of Directors &amp; Associate Director of Higher Education and Quality, William Angliss Institute, Australia.</li> <li>• <b>Keynote Speaker</b></li> </ul>	
10:00am – 10:30am	Morning Refreshments	



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DAY-1: Tuesday 15<sup>th</sup> October 2019 (cont.)

Time	Activity	Location
10:30am – 12:00pm	<p><b>Plenary Panel Session:</b></p> <p><b>Focus:</b> The Globalisation of Teaching and Learning</p> <p><b>Chair:</b> <b>Professor J S Perry Hobson</b>, Pro Vice-Chancellor for Global Engagement, Sunway University, Malaysia.</p> <p><b>Panellists:</b></p> <ol style="list-style-type: none"> <li><b>Dr Hanqin Qiu</b>, Distinguished Professor and Dean, College of Tourism and Service Management, Nankai University, China.</li> <li><b>Mr Jouni Ahonen</b>, Vice President, Haaga-Helia University of Applied Sciences, Finland.</li> <li><b>Dr Andy Nazarechuk</b>, Auditor, THE-ICE Assessment Panel &amp; Former Senior VP of International Relations, Taylor's University (Malaysia), Philippines.</li> </ol>	
12:00pm – 1:00pm	<b>Lunch</b>	
1:00pm – 2:30pm	<p><b>Research Grant Scheme Presentation Session</b></p> <p><i>Communication excellence: developing a teaching tool to enhance hospitality graduates' service communication soft skills</i></p> <p><b>Presenter:</b></p> <ol style="list-style-type: none"> <li><b>Associate Professor Dr Rajka Presbury</b>, Associate Professor, Blue Mountains International Hotel Management School (BMIHMS) at Torrens University Australia, Australia.</li> </ol>	
2:30pm – 3:00pm	<b>Afternoon Refreshments</b>	
3:00pm – 5:00pm	<p><b>Roundtable World Café Session / Panel 2:</b></p> <p><b>Focus:</b> Leadership &amp; Human Capital – how are innovations in teaching &amp; learning being used to deliver education without borders?</p> <p><b>Chair:</b> <b>Mr John Daly</b>, Director of Quality Assurance, Swiss Education Group, Switzerland.</p> <p><b>Panellists:</b></p> <ol style="list-style-type: none"> <li><b>Dr Peter Ryan</b>, Founder and Chief Executive Officer, Higher Education Leadership Institute (HELI), Australia.</li> <li><b>Mr Peter Russell</b>, Operations Director, Russell Partnership Technology, United Kingdom.</li> </ol>	
6:00pm – 8:00pm	Welcome cocktail reception	Sky Deck View Bar, The Bayleaf Intramuros



## *A Quantum Leap in Excellence - Education Without Borders*

DAY-2: Wednesday 16<sup>th</sup> October 2019

Time	Activity	Location
8:30am – 9:00am	<b>Welcome Refreshments</b>	
9:00am – 11:00am	<p><b>Roundtable World Café Session / Panel 3:</b></p> <p><b>Focus:</b> In Search of the Perfect Curriculum – balancing the need for high-tech and high-touch.</p> <p><b>Chair:</b> <b>Dr Scott Richardson</b>, Executive Dean, Emirates Academy of Hospitality Management, United Arab Emirates.</p> <p><b>Panellists:</b></p> <ol style="list-style-type: none"> <li><b>Dr John Fong</b>, CEO, S P Jain School of Global Management, Singapore.</li> <li><b>Mr Ajay Kapur</b>, Faculty Head, Marketing &amp; Innovation, Hotelschool The Hague, The Netherlands.</li> </ol>	
11:00am – 11:30am	<b>Morning Refreshments</b>	
11:30am – 1:00pm	<p><b>Roundtable World Café Session / Panel 4:</b></p> <p><b>Focus:</b> Getting to the Heart of the Matter – exploring ways for increasing humanism within education and service industries.</p> <p><b>Chair:</b> <b>Ms Gienke Osinga</b>, Dean of Hotel Management &amp; Facility Management, Breda University of Applied Sciences, The Netherlands.</p> <p><b>Panellists:</b></p> <ol style="list-style-type: none"> <li><b>Ms Joji Ilagan Bian</b>, Chairperson, Joji Ilagan International Schools &amp; President, Council of Hotel Schools of the Philippines, Philippines.</li> </ol>	
1:00pm – 2:00pm	<b>Lunch</b>	
2:00pm – 2:30pm	<b>Roundtable World Café Session / Panel 4 wrap up session</b>	
2:30pm – 3:30pm	<b>Transfer to University of Santo Tomas (UST)</b>	
3:30pm – 6:30pm	<b>Student-led tours of UST and cultural displays</b>	
6:30pm	<b>Dinner at University of Santo Tomas</b>	



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DAY-3: Thursday 17<sup>th</sup> October 2019

Time	Activity	Location
8:30am – 9:00am	<b>Welcome Refreshments</b>	
9:00am – 11:00am	<p><b>Roundtable World Café Session / Panel 5:</b></p> <p><b>Focus:</b> Education, Intercultural Understanding &amp; Excellence – is education opening minds, building bridges &amp; making things better?</p> <p><b>Chair:</b> Prof Dr Oswin Maurer, Dean, Faculty of Economics and Management, Free University of Bozen-Bolzano, Italy.</p> <p><b>Panellists:</b></p> <ol style="list-style-type: none"> <li>1. Dr Ivan Ninov, Executive Dean, Stenden Qatar University of Applied Sciences, Qatar.</li> </ol>	
11:00am – 11:30am	<b>Morning Refreshments</b>	
12:30pm – 1:30pm	<b>Lunch</b>	
1:30pm – 2:30pm	<p><b>THE-ICE Roundtable Workshop Series (Full Members of THE-ICE only)</b></p> <p><b>Session One:</b> Global Mind Monitor</p> <p><b>Presenter:</b></p> <ol style="list-style-type: none"> <li>1. Dr Ankie Hoefnagels, Research Director, Hotel Management School Maastricht, The Netherlands.</li> </ol>	
2:30pm – 3:30pm	<p><b>THE-ICE Roundtable Workshop Series (Full Members of THE-ICE only)</b></p> <p><b>Session Two:</b> Our Shared Future – Realising the Potential of THE-ICE</p> <p><b>Presenter:</b></p> <ol style="list-style-type: none"> <li>1. Dr Craig Thompson, Chief Executive Officer, THE-ICE, Scotland</li> <li>2. Ms Jane Gentle, General Manager, THE-ICE, Australia</li> </ol>	
3:30pm – 4:00pm	<b>Afternoon Refreshments</b>	
4:00pm – 5:00pm	<b>Annual General Meeting (AGM)</b>	
6:00pm – 11:00pm	<b>Gala Dinner</b>	

DAY-4: Friday 18<sup>th</sup> October 2019

Time	Activity	Location
10:00am – 1:00pm	<b>THE-ICE Board of Directors Strategic Planning Meeting (closed)</b>	
12:00pm	<b>Lunch / Refreshment Break</b>	



# IPOE 2019

MANILA 14 – 17 OCT



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**14<sup>th</sup> to 17<sup>th</sup> October**

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