



International Centre
of Excellence in
**Tourism and Hospitality
Education (THE-ICE)**

THE-ICE ...

MUCH MORE THAN JUST AN ACCREDITATION AGENCY

[FIND OUT MORE](#)

THE-ICE 11th IPoE Forum 2017 Master of Ceremonies

Ms Melissa Jennings

Coordinator, Angliss International Hotel School



Melissa is a Coordinator of the Angliss International Hotel School. This role has a great responsibility for linking the needs of industry with training and learning of students and involves daily interactions with the diverse range of hotels.

Melissa has over 20 years of operations and management experience in the hospitality arena and has a wealth of knowledge to share with students.

Her many and varied roles have included project management and new financial system rollouts for Ansett Airlines; Conference and Events Operations at the Regent Melbourne (now Sofitel on Collins); Site, Contract and Operations management roles with Spotless Group overseeing and leading catering services.

Melissa established and operated her own restaurant and catering business for a number of years then joined Trinity College at the University of Melbourne as the Property and Operations Manager, responsible for facility management, catering and leadership of large catering and facilities team.