

THE-ICE Webinar Series 2: Alternative approaches to teaching delivery under COVID-19

Invited Panellist



Peter Russell

Operations Director, Russell Partnership Technology

Peter manages global operations and leads the training team for our suite of industry leading training and development programs, which includes business simulation programs focussed on hotel, restaurant and service management. These programs are utilised by both industry and education to deliver training and development across a range of areas including: operations, revenue management and menu engineering. Peter speaks at hospitality conferences worldwide on the utilisation of technology for learning & development and has also completed the Cornell Certificate in Hotel Revenue Management. He is also a member of the International Society of Hotel Consultants.



Steve Hood

Senior VP, Research and Founding Director, STR SHARE Center

Steve is currently responsible for research-related activities and serves as the Founding Director of the SHARE Center. He represents STR at global industry and academic conferences related to hospitality and tourism. STR is the leading authority on lodging industry performance trends and performance benchmarking. In 2011, STR launched the SHARE Center, providing hotel and tourism data and training resources including analytics related industry certifications to nearly 800 universities in 70 countries to support their research and classroom activities. The “Certification in Hotel Industry Analytics” has been earned by over 10,000 students, professors and industry professionals. Bio source: www.pata.org/steve-hood/



Stephen Pratt

Head of School of Tourism & Hospitality Management, The University of the South Pacific

Professor Stephen Pratt (Steve) was appointed Head of School of Tourism & Hospitality Management (STHM) beginning in October 2018. Professor Pratt is no stranger to USP and returns to STHM after serving at the School from 2009 to 2012. From 2013 until his recent appointment at USP, he worked at The Hong Kong Polytechnic University in the School of Hotel & Tourism Management. Steve holds Bachelor and Master degrees in Economics from the University of Sydney, Australia and a PhD from the University of Nottingham, UK. He is looking forward to building on the success of STHM, enhancing the quality of teaching, raising the research profile of the School and forging even closer links with the tourism and hospitality industry. Professor Pratt commented “I am excited to be back at USP and am looking forward to leading STHM as we aim to excel as a globally accomplished centre of expertise in tourism and hospitality management”.