

THE-ICE eBulletin is your tourism & hospitality information hub. This publication aims to provide the latest in education and industry trends and news to our subscribers. Contributions are most welcome – please email to news@the-ice.org.

Message from the CEO



Dear colleagues, (belated) Happy New Year and Happy New Lunar Year. I hope this year proves to be a happy, healthy and successful one for you all. This year will certainly be an exciting one for me as I step into the role of CEO of THE-ICE.

I am genuinely honoured and delighted to have been offered this opportunity. I have worked in hospitality and tourism education across the globe for more than twenty years, during which I have become increasingly committed to quality and internationalisation, and to collaboration. It was therefore a revelation to me to 'discover' THE-ICE and experience for myself the benefits of working with leading institutions and great people towards a mutual goal of 'doing things better'. My experience since (as auditor, Board member and Deputy Chair) has convinced me that the objectives of THE-ICE and its manner of operating mean the organisation has a much needed and significant role to play in the future of tourism and hospitality education, and as CEO I am determined that we realise this potential.

I am deeply indebted to Pauline for the way she has led and developed THE-ICE, which she has often and correctly referred to as 'her baby'. On the foundations laid I believe we can and will expand and enhance THE-ICE to the benefit of existing and future members and, in turn, to the advantage of our students, our industry and wider education.

I look forward to working with you in taking THE-ICE forward in 2019 and beyond!

Craig Thompson
CEO, THE-ICE

New CEO of THE-ICE appointed

Dr Craig Thompson, former Director of Stenden Hotel Management School, NHL Stenden University of Applied Sciences in the Netherlands, has been appointed as the new Chief Executive Officer (CEO) of THE-ICE, effective as of 1st November 2018. Former CEO Ms Pauline Tang retired on 31st December 2018.

As an educational management and quality assurance expert with proven and unique experience leading public and private institutions across some six (6) national standards, we are delighted to welcome Craig to lead THE-ICE Executive Team.

Craig is well-versed in leading and undertaking internationally significant quality assurance procedures, complemented by a solid grounding in the tourism and hospitality industry. He is a Fellow of the Institute of Hospitality and also of the Higher Education Academy, and a member of the Editorial Boards for the Journal of Research in Hospitality Management and Journal of Tourism Futures. As a valued Auditor of the independent THE-ICE Assessment Panel since 2012, Director on THE-ICE Board from 2015 to 2016, and Deputy Chair since November 2016, Craig is no stranger to THE-ICE. With his deep expertise in developing and evaluating quality assurance in TH&E education programmes, and his business acumen in managing relationships amongst diverse stakeholder groups, we are confident that Craig will further enhance the recognition of THE-ICE brand and quality services in the global arena!

International Panel of Experts (IPoE) Forum 2018 Highlights

IPOE 2018
BANGKOK 11–14 NOV



Creating Advanced Learning Experiences

THE-ICE 12th International Panel of Experts (IPoE) Forum was proudly hosted by Dusit Thani College from November 11-14, 2018.

The theme of the 2018 Forum was *Creating Advanced Learning Experiences* and subthemes: Learning objectives and future preparedness – towards 2030; technology enabled learning and MUSE; Advanced learning environments and infrastructure – the classroom of the future; Learning through industry experience and engagement; and Learning across cultures – Gracious Tourism and Hospitality.



THE-ICE Board of Directors and Executive Team with dignitaries at the 12th THE-ICE IPoE Forum 2018

Delegates from nineteen (19) countries engaged with global experts and invited speakers at the World Café roundtable sessions, paper presentation sessions, and Plenary Panel, and had the opportunity to upskill with the Certification in Hotel Industry Analysis (CHIA) workshop delivered by THE-ICE Business Alliance Partner STR SHARE Center. IPoE 2018 delegates also had the opportunity to attend THE-ICE signature event, the Benchmarking Roundtable Series (BRS) XIII workshop with the 2018 theme 'THE-ICE Accreditation Application Process – Applicant Institutions and Auditors Perspective'.

During the Gala Dinner, Professor Guy Bentley was inducted into THE-ICE Hall of Fame in recognition of his outstanding and significant contribution to THE-ICE as a Founding Director and former Chair of THE-ICE Board. In addition, Mr Alan Williams, Mr Hasmukh Lal, Assistant

Secretary Maria Rica C. Bueno, Dr Conrado E. Iñigo Jr, Professor Kaye Chon, and Mr Jan Willem Meijerhof were recognised for their outstanding contributions to tourism and hospitality education, training and research as Fellows of THE-ICE 2018.



Fellows of THE-ICE 2018 (top) and Hall of Fame recipient (below).

Save the Date – THE-ICE 13th IPoE Forum 2019

THE-ICE 13th IPoE Forum 2019 will be co-hosted by Lyceum of the Philippines University and University of Santo Tomas in Manila, the Philippines from 14 – 17 October, 2019. THE-ICE hopes you will be able to join them for this annual event focusing on strategic issues in TH&E education, accreditation, benchmarking, and development of best practice.

New Directors and Executive Committee elected to THE-ICE Board of Directors

At the Annual General Meeting that took place during the proceedings of the 12th THE-ICE IPOE Forum 2018, new Directors were elected to the Board of Directors:

- Ms Gienke Osinga, Breda University of Applied Sciences, The Netherlands.
- Dr Scott Richardson, Emirates Academy of Hospitality Management, United Arab Emirates.
- Assistant Professor Maria Cecilia Tio Cuison, University of Santo Tomas, the Philippines.



Professor Perry Hobson, Ms Christina Aquino, Dr John Fong, and Mr John Daly were also re-elected to the Board of Directors. In addition, Dr Paul Whitelaw was elected as Chair of the Board following the retirement of Professor (FH) Mag Eva Werner; Mr John Daly was elected as Deputy Chair; and Mr Anthony Mitri was elected as Treasurer of THE-ICE Board. Ms Christina Aquino maintains her position as Company Secretary.

THE-ICE signs MoU with BAN-PT at 3rd APQN Global Summit 2018

THE-ICE General Manager, Ms Jane Gentle, joined leaders in higher education quality assurance, policy makers of quality assurance, and those associated with quality assurance agencies in the ASEAN countries and Asia-Pacific region for the 3rd Asia Pacific Quality Network (APQN) Global Summit 2018 in Bali, Indonesia. The theme of the Global Summit was *Quality Assurance for Higher Education 4.0 – Issues and Challenges*.

The APQN Global Summit is one of the main annual events for discussing and advancing quality assurance in higher education throughout Asia and the Pacific.



Ms Jane Gentle joined dignitaries from Indonesian TH&E Education and Quality Assurance at the APQN Global Summit 2018 in Bali



Professor Tjan Buasaruddin, Executive Director of BAN-PT, and Ms Jane Gentle following the signing of the MoU

During the Global Summit, Ms Gentle was honoured to meet with Professor Tjan Basaruddin from the Indonesian National Accreditation Agency for Higher Education 'Basab Akreditasi Nasional Perguruan Tinggi (BAN-PT)' and dignitaries within Indonesian TH&E education and quality assurance, to discuss future collaboration in establishing an Indonesian agency for national TH&E programme accreditation.

A Memorandum of Understanding was signed between BAN-PT and THE-ICE during the proceedings of the APQN Global Summit, in an official signing ceremony in front of three hundred (300) delegates. THE-ICE looks forward to progressing this partnership for the development of programme-specific accreditation in Indonesia.

Auditors share TOPS & TIPS with Association of Dutch Hotel Management Schools

THE-ICE Auditor and incoming Chief Executive Officer of THE-ICE, Dr Craig Thompson, and Auditor of THE-ICE independent Assessment Panel, Dr Thomas Bauer, represented THE-ICE at the Association of Dutch Hotel Management Schools Advisory Group workshop in October.



The workshop was held following the successful completion of the NVAO-THE-ICE joint accreditation pilot for cluster-specific programmes (hospitality), which concluded in June 2018, and participants were invited to share their TOPS (commendations) and TIPS (recommendations for potential improvement) as part of a reflection on the pilot project.



During their time in Europe, Dr Thompson and Dr Bauer also met with the NVAO and presented their reflections on the joint-accreditation projects that took place between THE-ICE and NVAO during the first half of the year, from their perspective as Auditors of THE-ICE.

THE-ICE attends HEEACT International Conference, and signs MoU with HEEACT

Ms Pauline Tang and Ms Jane Gentle were honoured to be invited delegates of the HEEACT International Conference 2018, with the theme



(L to R) Dr Shaw-Ren Lin, Professor Angela Yung-Chi Hou, Ms Pauline Tang, and Ms Jane Gentle

'Quality Assurance 4.0 in Higher Education: Innovation and Transformation' during which THE-ICE and HEEACT confirmed their mutual understanding, comparable missions, and institutional objectives by signing a Memorandum of Understanding as part of the conference proceedings. Ms Pauline Tang delivered a presentation on the theme 'The Role of Quality Assurance in Student Mobility and Qualification Recognition: Global Perspectives'.



The aim of the MoU is for mutual cooperation in working towards enhancing external quality assurance in both jurisdictions and improving the quality of higher education in Taiwan. THE-ICE is delighted to formalise this mutually beneficial relationship with a peer quality assurance agency and welcomes the opportunity to develop this strategic partnership with HEEACT for mutual growth and benefit.

THE-ICE General Manager visits incoming member NKUHT

Ms Jane Gentle, General Manager of THE-ICE, was extremely impressed with the facilities, staff, and students of National Kaohsiung University of Hospitality and Tourism (NKUHT) in Taipei, Taiwan, during her recent visit.

Ms Gentle delivered the 'Breaking THE-ICE' presentation to over 100 faculty members of NKUHT, and following this Dr Pearl Lin, President of NKUHT, and Ms Gentle signed THE-ICE Full Membership Agreement in a signing ceremony, cementing NKUHT's commitment to becoming members of THE-ICE and enabling the institution to officially commence the accreditation process.

NKUHT has been preparing for over 2 years to commence THE-ICE accreditation process to gain international accreditation and recognition for their TH&E programmes. NKUHT offer an impressive range of programmes, from full simulation aviation hospitality training, to baristas, hotel management and learning to master Peking duck!

THE-ICE CEO presents at inaugural TEQSA partners meeting

THE-ICE CEO, Ms Pauline Tang, was honoured to be invited to present at the inaugural TEQSA and Professional Accreditation Bodies Forum – a meeting of Australia's Tertiary Education Quality and Standards Agency (TEQSA) and their Memorandum of Understanding (MoU) partners.

The presentation allowed an opportunity to showcase the achievements of THE-ICE to over forty (40) national quality assurance agencies in higher education. The Forum brought together representatives to present case studies on approaches to reducing regulatory burden on higher education providers by streamlining regulation and enhancing information sharing.

Ms Tang was invited to present on the ground breaking NVAO-THE-ICE joint accreditation projects completed in 2018, during which five Dutch hotel schools were jointly accredited by NVAO and THE-ICE for a period of six years and received outstanding feedback for the achievement.

THE-ICE CEO presents at BAN-PT

At the invitation of Professor Tjan (Chan) Basaruddin, Director of the Executive Board of National Accreditation Agency for Higher Education (BAN-PT) in Indonesia, Ms Pauline Tang conducted a workshop on programme-specific accreditation in the fields of tourism and hospitality.

BAN-PT also held a closed-session dialogue to discuss the progression of their strategic partnership with THE-ICE; in particular to address the operational logistics of accreditation collaboration in the future, using THE-ICE's successful joint accreditation with NVAO in the Netherlands as a case study.



Mr Anthony McClaran, CEO of TEQSA with the Forum presenters



Ms Pauline Tang, CEO of THE-ICE (front row, second from left) with BAN-PT representatives

THE-ICE deliver Benchmarking Ranking Report for the first time

Through their ongoing strategic partnership with *i-graduate*, THE-ICE delivered THE-ICE Benchmarking Ranking Report (BR) for the first time in 2018, and will be offering the report as a deliverable to THE-ICE Full Members with AccreditationPLUS and Foundation Status, in addition to THE-ICE ISBSB™ Survey reports, moving forward. Results indicate that THE-ICE member institutions are leaders in the field of tourism, hospitality, events, and culinary arts education in key elements of student satisfaction, as benchmarked against the Global Index.

It is the hope of THE-ICE that the Benchmarking Ranking Report will help its member institutions to conduct informed internal quality assurance (IQA) reflections, plan for student retention and acquisition, learn from each other, and provide a channel for the sharing of best-practice on common issues. Read more about the Benchmarking Ranking Report, including a list of top performing institutions, [HERE](#).

THE-ICE incoming CEO honoured with Masters Award at NHL Stenden UAS

Incoming CEO of THE-ICE, Dr Craig Thompson, was presented with the Masters Award at the graduation ceremony of NHL Stenden University of Applied Sciences for his contribution to teaching and quality assurance of the Masters programmes. Dr Thompson, formerly a Head of School at NHL Stenden, was recognised for his contribution to the re-launch of the Masters programmes, and specifically his contribution in gaining THE-ICE accreditation of the Masters programmes. Click [HERE](#) to read more.



Photos supplied by NHL Stenden

New Appointments

USP appoints new Head of School of Tourism and Hospitality Management

Professor Stephen Pratt (Steve) took up his appointment as Head of the School of Tourism & Hospitality Management (STHM) at the University of the South Pacific in October 2018. Steve is no stranger to USP and returns to STHM after serving at the School from 2009 to 2012.



Professor Stephen Pratt

Professor Pratt is looking forward to building on the success of STHM, enhancing the quality of teaching, raising the research profile of the School, and forging even closer links with the tourism and hospitality industry. Professor Pratt commented: "I am excited to be back at USP and am looking forward to leading STHM as we aim to excel as a globally accomplished centre of expertise in tourism and hospitality management".

Stenden Hotel Management School appoints new Academy Director

Marco ten Hoor has been appointed by the Executive Board of NHL Stenden University of Applied Sciences as Academy Director of Stenden Hotel Management School as of 1 November. "I feel very proud and honoured to be able to make a contribution to the further development of the most international hotel school in Europe and especially to the development of employees and students in both the international hospitality branch and in the education sector," he said. Click [HERE](#) to read more.



Member News & Innovations

Dusit Thani College celebrates milestone year

2018 was an important year for Dusit Thani College; the two major events of its 25th Anniversary were hosting the 12th THE-ICE IPoE Forum and the launching of its major renovation plan.



Being a full member of THE-ICE since 2013 has given DTC a chance to not only prove their quality but also to share and connect with institutes around the world.

THE-ICE IPoE Forum provided DTC important benefits in facilitating up-to-date standards to improve educational quality and keeping pace with industry trends and tourism disruptions.

The renovation plan aims to offer learners the latest international standards in technologies and facilities of the industry, providing valuable knowledge and hands-on experience base on hi-tech and hi-touch concepts that will groom the graduates in being professional in the world of hospitality. Dusit Thani College is expected to show its new facilities in the first quarter of 2020.

Stenden University of Applied Sciences Qatar welcomes pioneer graduate students

For the first time in its history, Stenden University of Applied Sciences – Qatar (SUAS-Q) welcomed a pioneering batch of graduate students in September, commencing study in one of the two newly accredited postgraduate programmes – a Master's degree in International Leisure, Tourism and Event Management, and a Master's degree in International Hospitality and Service Management.

In addition, the Qatar Ministry of Education and Higher Education has approved the licensure of SUAS-Q's locally accredited Bachelor's degree programmes, making SUAS-Q the first private higher education institution in the State of Qatar licensed to offer its own degrees. This will provide potential students with the opportunity to study for either a dual degree or a locally accredited degree. The dual degree will comprise a Dutch degree awarded by NHL Stenden and a locally accredited degree awarded by SUAS-Q. Students who choose this option will be provided with the opportunity to study in the Netherlands for one (1) year. Students who choose to study in Qatar for the full duration of their programme will be provided with the opportunity to receive a locally accredited degree.

USP School of Tourism and Hospitality Management hosts Sustainable Tourism Development Workshop

A stakeholders' workshop was held at the University of the South Pacific (USP) with the aim of understanding the socio-economic research needs of Fiji with regard to sustainable development.



The workshop brought together researchers from USP, Centre for Environment Fisheries and Aquaculture Science (UK), policy makers, and representatives from the tourism industry to build on existing partnerships and create new collaborations by identifying gaps in expertise and prioritising future actions. During the workshop, CEFAS researchers Gaetano Grilli and Heather Conejo-Watt introduced the Commonwealth Marine Economy Programme and presented the results from socio-economic research concerning sustainable tourism development in Fiji. CEFAS researchers were hosted by the USP School of Tourism and Hospitality Management in November as part of a capacity-building training course on social and environmental valuation methodologies.

UST College of Tourism and Hospitality Management students highly awarded

Students of University of Santo Tomas' College of Tourism and Hospitality Management (UST-CTHM) have been recognised with awards in national competitions over the past few months.



UST Travel Management students win awards in 29th Philippine Travel Mart

In the Philippine Tourism Quiz Bee Finals, Ms. Andrea Hernandez and Mr. Ernest Gatinga won first Runner-Up and Finalist, respectively. Meanwhile, for the Patimpalak ng Kasuotang Filipino, Ms. Cherry del Rosario won first place in the female category and Mr. Aven Rada was proclaimed second-place winner for the male category. Click [HERE](#) to read more.

Students of the BS Hotel and Restaurant Management won medals in the 14th Hotel Restaurant and Tourism (HRT) Weekend, with the theme 'Learn to Win'. UST students participated in three (3) non-culinary events of the National Food Showdown Competition (NFS). For the Hospitality Entrepreneurship Service category, Ms. Carmela Logmao, Mr. Kyle Guaro, Mr. Christian Bai Gamboa, Ms. Zea Danica Peñascosa and Ms. Angelu Estellena won the Gold Medal. Meanwhile, Mr. Cloyd Acapuyan and Mr. Kyle Austin Yasay were awarded the Silver Medal in the Floral Bouquet Design category and Bellman Hour category, respectively. Click [HERE](#) to read more.

The Bachelor of Sciences in Hotel and Restaurant Management students participated in the 12th National Food Showdown Finals, in both the culinary and non-culinary events. Click [HERE](#) to read more and to see the full list of award winners.

EAHM sees high interest in hospitality careers from Emirati youth at NAJAH education fair

At the recent NAJAH higher education fair in Abu Dhabi, Emirates Academy of Hospitality Management (EAHM) found that Emirati job-seekers were showing a keen interest in hospitality-related careers. As the UAE's hospitality industry continues its rapid growth, it presents highly promising career opportunities for skilled professionals, and hotels are increasingly looking out for local talent across operational and functional areas as part of their commitment to Emiratisation.



"While it is a well-known fact that the hospitality industry is the world's second biggest employer, it is all the more relevant here in the UAE, with Dubai and Abu Dhabi witnessing impressive growth in hotel rooms, especially ahead of upcoming mega events such as Expo 2020," said Dr Scott Richardson, Executive Dean of EAHM. "At the Emirates Academy of Hospitality Management, we are keen to support the UAE government's drive to create jobs for Emiratis and we were impressed by the turnout at our NAJAH stand."

"With the many opportunities available in the hospitality sector, young Emiratis are starting to see the range of careers available to them," said Dr Richardson. "This new generation of employees are the future of the industry in the UAE and, with the current demand for talent with industry-relevant qualifications, Emiratis can enjoy a successful and fulfilling career in the industry."

SSTH opens Bachelor Village in Passugg

The Swiss School of Tourism and Hospitality (SSTH) and its parent company, EHL Group, have opened the new Bachelor Village on its Passugg campus. The Bachelor Village will accommodate students who are studying the HES-SO Bachelor of Science in International Hospitality Management—designed and accredited by the Ecole hôtelière de Lausanne (EHL)—in Passugg. This opening marks the first stage of a comprehensive extension to the Passugg campus and further consolidates EHL's investment in Grisons, the heart of Swiss tourism. With this expansion, the school is creating room for the constantly-growing number of professionals and students.



Mr Michael Hartmann, Managing Director SSTH, Mr Michel Rochat, CEO EHL Group, Mr Jürg Domenig, President of the Board of Directors (SSTH), Mr Martin Jäger, Government Council Grisons, Mr André Witschi, President of the Board of Governors (EHL Foundation)

The first stage of the new Bachelor Village was ceremoniously opened in the presence of senior Council member and Director of Education Martin Jäger, as well as other guests from the fields of business, education, and politics.

"The expansion in Passugg falls seamlessly into our 2025 strategy of creating educational clusters – on-site in Passugg, in Lausanne, as well as for the first time overseas in Singapore in the near future," said André Witschi, President of EHL's Board of Governors. "The world of hospitality experts is rediscovering itself within EHL Group's traditionally innovative universe and is designing these worlds anew."

Breda UAS prepares to open new campus

The new campus of Breda University of Applied Sciences, formerly NHTV Breda, will be ready in September 2019 – from that moment on all academies can be found on the new campus at the Mgr. Hopmansstraat in Breda, the Netherlands. The campus consists of three buildings including a former convent. The buildings are situated in a green, park-like environment at the edge of the city centre.



The former convent will house the Academy of Hotel Management; the library, a study landscape but also the in-school training company of the hotel management school; and a restaurant, catering and banqueting outlets. Next year, there will be several sports and recreation facilities for students and staff, and all academies will have their own project spaces, labs, and workshop areas where students can work on their assignments and projects. There is also space for enterprising graduates and starters. When campus developments have been completed, the Innovation Centre will offer facilities for creativity and innovation.

Breda University of Applied Sciences has made it its mission to integrate ingredients like service orientation and experiences (hospitality) with professionalism, efficiency and planning (facility). This unique combination comes together beautifully in Sibelicious, the in-house training company of Hotel and Facility Management. Students work in several outlets, such as catering, visitor centre, store room, restaurant, kitchen, and in the Taste Lab, to learn the basics in the first year. In the second year they gain management experience by managing their fellow students of the first year.

MCI Tourism's International Study Tour 2018

4 destinations, 27,899 kilometres travelled, 42 flight hours, 2 time zones, 3 hotels, 15 days and 1,000 unforgettable moments.



By conducting international study tours, the students of the Master's

program "Entrepreneurship & Tourism" are offered a highly innovative and practice-oriented knowledge transfer. In October 2018, the two-week study tour took in Canada and the US. True to the motto "We make the world our classroom", the Master's students of the 3rd semester spent fourteen exciting and instructive days in Whistler, Vancouver, Las Vegas, and Hawaii. In addition to lectures and guest lectures, the students also visited interesting tourist destinations, were able to look behind the scenes, and got to discover successful international tourism concepts.

Hotelschool The Hague wins prestigious Worldwide Hospitality Awards

In November, Hotelschool The Hague won an esteemed award in the category 'Best Professional Success' at the 19th Worldwide Hospitality Awards in Paris, and was also selected in the Top 3 in



the category 'Best Innovation in an Education Programme'. During the award ceremony, innovative processes and concepts were presented to the leaders of the hospitality industry. This great achievement showcases the global recognition of Hotelschool The Hague's high quality. Click [HERE](#) to read more.

Singapore Institute of Technology students turn hotel design into reality

Two SIT Interior Design students interpreted their ideas of Singapore-inspired hospitality for the 'Made-in-Singapore Room Campaign' initiated by Far East Hospitality, and had their winning design concepts turned into reality. Click [HERE](#) to read more.



SIT interior design students & Assistant Prof Agnes Xue

Corporate Social Responsibility

Friends of Sala Bai Australia raise \$50K at annual dinner and wine auction

The Friends of Sala Bai Australia network was founded in 2005, and since then has raised funds and support for Sala Bai through its growing network of businesses and individuals, including THE-ICE.



Friends of Sala Bai recently held their annual wine auction and dinner in the beautiful grounds of Qstation, Manly (Sydney), with the theme *Cambodia and Australia*. Mrs Kimsan Sok, a graduate of the school, cooked the amazing menu and is currently the Executive Assistant Chef in the Khmer gastronomic restaurant Embassy. The Friends of Sala Bai raised around \$50K to send to the school to continue its work in 2019. Read more about Sala Bai [HERE](#).

THE-ICE sponsored trainee graduates from KOTO Training Program

Pham Viet Ha has graduated from KOTO after two years of hard work, supported in part by the sponsorship of THE-ICE. Ha successfully completed the Green Period, which is the final chapter of real professional training at an international hotel and an upmarket, standalone restaurant.



The final report states that during his internship Ha acted professionally, had a gentle attitude, collaborated with customers and colleagues, integrated quickly to a new working environment and is very hard-working and eager to learn from his colleagues. Well done, Ha!

KOTO transforms the lives of disadvantaged and at-risk youth in Vietnam through their holistic hospitality training program, English and Life Skills. Read more about KOTO [HERE](#).

Alumni News

IHTTI graduate grants wishes as Royal Genie

IHTTI alumnus Philip Shum spends almost six months of the year on Royal Caribbean Cruise Ships making every last wish come true for his guests, in his role as a Royal Genie. Philip graduated from a Swiss Higher Diploma (Hons) in International Hotel and Design Management in 2016 and says that the selection process for the Royal Genie programme was very extensive and selective. "Fortunately, being Swiss educated gave me an upper hand...Speaking different languages was also a plus...out of 50+ applicants, only about 2 will be chosen." Read more of Philip's story [HERE](#).



Upcoming International Events

THE-ICE 13th IPoE Forum 2019

IPOE 2019
MANILA 14 – 17 OCT



A Quantum Leap in Excellence - Education Without Borders

THE-ICE 13th IPoE Forum 2019 is to be proudly co-hosted by Lyceum of the Philippines University & University of Santo Tomas in Manila, the Philippines, from 14th – 17th October 2019. The theme of this year's Forum is *A Quantum Leap in Excellence – Education Without Borders*. THE-ICE IPoE Forums are unique events providing participants the opportunity to engage with invited keynote presenters, and discuss key issues and trends with global academics and industry experts. [Visit the Forum website for further information.](#)

INQA AHE 2019 Conference



The International Network of Quality Assurance Agencies in Higher Education (INQA AHE) 15th Biennial Conference 2019 will be held from 25 – 28 March in Colombo, Sri Lanka, proudly hosted by the University Grants Commissions, Sri Lanka, with the support of the Ministry of Higher Education and Cultural Affairs of Sri Lanka. The theme of the conference is *Quality Assurance, Qualifications and Recognition: Fostering Trust in a Globalised World*. [Click here for further information.](#)

2019 APacCHRIE + EuroCHRIE Joint Conference

Hong Kong Polytechnic University's School of Hotel and Tourism Management (SHTM) will host the 2019 APacCHRIE & EuroCHRIE Conference and 4th Global Tourism



and Hospitality Conference from May 22-25. [Click here for further information.](#)

Contact Us

Article contributions and accreditation inquiries are most welcome, please email accreditation@the-ice.org

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