

International Centre of Excellence in Tourism and Hospitality Education (THE-ICE)



THE-ICE 12th IPoE Forum 2018

World Café Session/ Panel 3: The Advanced Learning Environments and Infrastructure: the classroom of the future

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Dr Kandappan Balasubramanian (Dr Kandy) is a Senior Lecturer from the School of Hospitality, Tourism and Events - Faculty of Hospitality, Food and Leisure Management (FHLM), Taylor's University, Malaysia, who has embraced technology as part of his teaching and learning pedagogy and continuously empowers to innovate himself with the latest developments of technology in order to meet the changing needs of today's learners. He has taken the mandate and made it as personal aspiration on, striving to broaden his ability in the area of technology integration in the classroom. Dr Balasubramanian is currently leading

research on "Augmented Reality in the Hospitality Education covering the role of integration into training restaurants" and is also involved in "Smart Tourism and Experiential Restaurant of the Future" as Co-researcher.

Dr Balasubramanian received the title of ADE (Apple Distinguished Educator), a global community of educators on leaders recognized for doing amazing things with Apple technology in and out of the classroom. His key roles in the school also includes his contribution in various projects such as MOOC, e-learning initiatives and student-centred learning.

Dr Balasubramanian won the EMAS award for his transformation of training restaurant from traditional to digital, Bronze medal in IUCEL 2017, Silver medal in IIUCEL 2016 & NUCEL 2015 for his innovation in teaching and learning practices. Kandy always shares his learning experiences through series of training sessions to staff and student's in the classroom as a contribution towards the overall development of the academia world. He has also presented and published research papers in International and National level conferences and journals.