



Creating Advanced Learning Experiences

THE-ICE 12th IPoE Forum 2018
To be proudly hosted by Dusit Thani College
1 Soi Kaenthong (Next to Seacon Square)
Nongbon, Pravet, Bangkok, Thailand 10250

DAY-0: Sunday 11th November 2018

Time	Activity	Location
10:00am – 11:30am	THE-ICE Assessment Panel Annual Meeting	TBC
11:30am – 12:00pm	Board Meeting-Assessment Panel joint morning tea	
12:00pm – 5:00pm	THE-ICE Board Meeting - Working lunch 12:30	

DAY-1: Monday 12th November 2018

Time	Activity	Location
8:00am – 9:00am	THE-ICE 12th IPoE Forum 2018 Registrations & information desk open	TBC
9:00am – 10:00am	Welcome & Official Opening <ul style="list-style-type: none"> • Introduction by Dusit Thani College Master of Ceremonies • Welcome Ceremony • Welcome by the Executive Team of Dusit Thani College, Dr Sarote Phornprapha, Dusit Thani College President. • Official Opening • Keynote Speaker: Professor (FH) Mag Eva Werner – Chair & Director, THE-ICE Board of Directors. 	
10:00am – 10:30am	Morning Refreshments	

DAY-1 : Monday 12th November 2018

Time	Activity	Location
10:30am – 12:00pm	<p>Plenary Panel Session: Learning objectives and future preparedness - towards 2030.</p> <p>Focus: The current debate with industry, government and society about 21st century skilling has focused on the soft skills of collaboration, emotional intelligence, and entrepreneurship as well as the “hard” technical skills of business operations. As we move towards 2030, how do we modify the curriculum, the pedagogy, and the assurance of learning to ensure that graduates are equipped with those skills and competencies they need to find their place and prosper in an increasingly globally connected world?</p> <p>Chair: Dr. Paul Whitelaw, Associate Director, Higher Education and Quality, William Angliss Institute, Australia.</p> <p>Panellists:</p> <ol style="list-style-type: none"> 1. TBA 2. TBA 3. TBA 	
12:00pm – 1:00pm	Lunch	
1:00pm – 2:30pm	<p>Concurrent Paper Presentation Session 1 & 2:</p> <p>Facilitator 1: Mr John Daly, Director of Quality Assurance, Swiss Education Group, Switzerland.</p> <p>Presenters: TBA</p>	
2:30pm – 3:00pm	Afternoon Refreshments	
3:00pm – 5:00pm	<p>Roundtable World Café Session / Panel 2: Technology enabled learning and MUSE.</p> <p>Focus: There are many pressures to ensure that the TH&E student learning experience is active and engaged. In this session, we explore how technologies can be deployed to enhance students’ domain-related knowledge as well as their acquisition of operational, managerial, and decision-making skills, and examine the role of MUSE (Multi-User Simulation Environment) in the classroom.</p> <p>Chairs: Mr John Daly, Director of Quality Assurance, Swiss Education Group, Switzerland.</p> <p>Panellists:</p> <ol style="list-style-type: none"> 1. Dr Detlev Remy, Associate Professor, Singapore Institute of Technology, Singapore. 2. Dr Peter Ryan, Founder and Chief Executive Officer, Higher Education Leadership Institute (HELI). 	
6:00pm – 8:00pm	Welcome cocktail reception	

DAY-2: Tuesday 13th November 2018

Time	Activity	Location
8:30am – 9:00am	Welcome Refreshments	TBC
9:00am – 10:30am	<p>Roundtable World Café Session / Panel 3: The Advanced Learning Environments and Infrastructure: The classroom of the future.</p> <p>Focus: It is widely recognised that education is undergoing a revolution. What is delivered, to whom, and how, are key concepts, but no less important is where delivery takes place. This panel will consider the importance of environment on the learning process. Changes in learning styles, advances in technology, learning in the workplace, online learning, and blended approaches may all be considered, but so too the future of training facilities, the limitations to ‘Real World Learning’ and whether there remains a need for traditional classrooms.</p> <p>Chair: Dr Craig Thompson, Head of School, Stenden Hotel Management School, Stenden University of Applied Sciences, the Netherlands.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr Kandappan Balasubramanian, Senior Lecturer, Taylor’s University, Malaysia Dr John Fong, Chief Executive Officer and Head of Campus, SP Jain School of Global Management, Singapore. 	
10:30am – 11:00am	Morning Refreshments	
11:00am – 12:30pm	<p>Roundtable World Café Session / Panel 4: Learning through industry experience and engagement.</p> <p>Focus: The industry engagement activities of TH&E providers often start from the relationships associated with student work placements. In moving beyond this well-established model, what strategic initiatives are being pioneered to ensure that student educational experiences and pedagogies genuinely engage with leading trends across the sector?</p> <p>Chair: Mr Anthony Mitri, Director of Innovation, Industry and Employability at Torrens University, Australia.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr Jan Willem Meijerhof, Head of Internationalisation for Research and Education, Hospitality Business School, Saxion University of Applied Sciences. Mr Zaid Maleh, Managing Director, MODUL University, Dubai 	
12:30pm – 1:30pm	Lunch	
1:30pm – 4:00pm	<p>THE-ICE Benchmarking Roundtable Series XIV</p> <p>Topic: TBA</p> <p>Presenters: TBC</p>	
4:00pm – 6:00pm	<p>Interactive Simulation Workshop</p> <p>Revenue Management & Hotel Industry Insights conducted by Russell Partnership Technology</p>	
6:30pm – 8:00pm	Evening Social Activity – BKK Tour	

DAY-3: Wednesday 14th November 2018

Time	Activity	Location
9:30am – 10:00am	Welcome Refreshments	TBC
10:00am – 12:00pm	<p>Roundtable World Café Session / Panel 5: Learning Across Cultures – Gracious Tourism and Hospitality.</p> <p>Focus: As the Tourism and Hospitality Professional becomes a more global citizen – dealing with global customers in the workplace and/or working in a borderless society, there is need for the all stakeholders in the learning community – administrators, teachers, non-teaching personnel and students to embrace cultural diversity, enculturation and socialization. Sharing of best practices in strengthening learning across cultures through research, classroom, travels, etc.</p> <p>Chair: Ms. Christina Aquino, Executive Director for Planning and Development, Lyceum of the Philippines University, Manila, Philippines.</p> <p>Panellists:</p> <ol style="list-style-type: none"> Dr Michael J. Petrillose, Academic Director Dubai College of Tourism, Dubai Tourism Commerce Marketing Dubai, United Arab Emirates. Prof Dr Oswin Maurer, Dean, Faculty of Economics and Management, Free University of Bozen-Bolzano. 	
12:00pm – 1:00pm	Lunch	
1:00pm – 2:00pm	<p>Wrap up session</p> <p>Rapporteur: TBC</p>	
2:00pm – 3:00pm	Annual General Meeting (AGM)	
3:00pm – 5:00pm	Launch of STR SHARE Center’s Advanced Certification in Hotel Analytics	
3:00pm – 5:00pm	THE-ICE Directors obligations under Australian Law Workshop – conducted by Dr Peter Ryan, Founder & CEO, HELI	THE-ICE Directors & Executive Committee
6:00pm – 11:00pm	Gala Dinner	

DAY-4: Thursday 15th November 2018

Time	Activity	Location
9:30am – 5:00pm	<p>STR Share Centre – Certification in Hotel Industry Analysis (CHIA) Workshop.</p> <p>Facilitator: Mr Duane Vinson, Assistant Director, STR Share Center.</p>	TBC
12:00pm – 1:00pm	Lunch	



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