



International Centre
of Excellence in
**Tourism and Hospitality
Education (THE-ICE)**

Benchmarking Roundtable Series XII

Monday 13th November 2017

proudly hosted by
William Angliss Institute, Melbourne, Australia

THE-ICE Benchmarking Roundtable Series XII

Workshop One

Session 1: Benchmarking vs Ranking

Session 2: Challenges of International Accreditation vs National Standard



Time	Activity (Location: Auditorium, Level 5, Building A)
2:30pm	Welcome and introduction: Pauline Tang, CEO, THE-ICE Session 1: Benchmarking vs Ranking Presenter: Ms Pauline Tang - CEO, THE-ICE
3:15pm	Afternoon break with refreshments
3:45pm	Session 2: Challenges of International Accreditation Standards vs National Standard Presenter: Mr Anne Klass (A.K) Schilder MA - Project Coordinator, NVAO & THE-ICE Dutch Accreditation Project
4:30am	Q&A
4:45pm	Wrap up

Register online by visiting the [11th IPOE Forum 2017 Website](http://11thIPOEForum2017.com)

For inquiries please email ipoe2017@the-ice.org

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International Centre
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**Tourism and Hospitality
Education (THE-ICE)**

Benchmarking Roundtable Series XII

Wednesday 15th November 2017

proudly hosted by
William Angliss Institute, Melbourne, Australia

**THE-ICE Benchmarking Roundtable Series XII
Workshop Two**

Session 1: Benchmarking vs Ranking

**Session 2: Challenges of International Accreditation vs
National Standard**



Time	Activity (Location: Auditorium, Level 5, Building A)
1:30pm	Welcome and introduction: Pauline Tang, CEO. THE-ICE
	Session 3: Teaching and Learning Outcomes (TLO) Presenters: Dr Paul Whitelaw, Associate Director Higher Education and Quality, William Angliss Institute & Associate Professor Pierre Benckendorff, University of Queensland
2:15pm	Afternoon break with refreshments
2:45pm	Session 4: Project Champion – Virtual Field Trip Presenters: Associate Professor Anoop K Patrair MBA, Ph.D, Griffith University – Tourism & Hotel Management and Project Leader & Associate Professor Pierre Benckendorff, University of Queensland
3:30am	Q&A
3:45pm	Wrap up

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