



Scholarly Excellence in the Age of Compliance

THE-ICE 11th IPoE Forum 2017

To be proudly hosted by William Angliss Institute

Building A, Level 5, 555 La Trobe Street, Melbourne VIC 3000, AUSTRALIA

DAY-1: Monday 13th November 2017 Pre-Forum Workshop

Time	Activity	Location
8:30am – 5:00pm	THE-ICE 11th IPoE Forum 2017 Registration & information desk open	Foyer, Level 5, Building A
9:00am – 1:30pm	Interactive Simulation Workshop – Russell Partnership Technology	
9:30am – 12:30pm	THE-ICE Board Meeting – working lunch	
12:30pm – 1:30pm	THE-ICE Assessment Panel Annual Meeting - working lunch	
1:30pm – 2:30pm	THE-ICE Benchmarking Roundtable Series XII – workshop one Topic one: Benchmarking vs Ranking Topic two: Challenges of International Accreditation Standards vs National Standards Presenters: Ms. Pauline Tang, CEO of THE-ICE & VP of INQAAHE & Mr. Anne-Klaas (A.K.) Schilder MA, Project Coordinator - NVAO & THE-ICE Dutch Accreditation Project	Auditorium, Level 5, Building A
6:00pm – 8:00pm	Welcome cocktail reception	Front courtyard BBQ area

DAY-2: Tuesday 14th November 2017

Time	Activity	Location
8:30am – 9:00am	THE-ICE 11th IPoE Forum 2017 Forum Registration & Refreshments	Foyer, Level 5, Building A
9:00am – 10:00am	Welcome & Official Opening <ul style="list-style-type: none"> • Introduction by Master of Ceremonies: Dr. Paul Whitelaw, Associate Director Higher Education and Quality, William Angliss Institute • Welcome to Country Ceremony • Welcome by the Executive Team of William Angliss Institute, Mr. Nicholas Hunt, CEO William Angliss Institute • Official Opening: Dr. Craig Thompson, Company Secretary & Director, THE-ICE Board • Keynote Speaker: Mr. Anthony McClaran, CEO of TEQSA 	
10:00am – 10:30am	Morning Refreshments	
10:30am – 12:00pm	Plenary Panel Session: National versus global accreditation – the challenges, the dilemmas and the future Focus: In an increasingly globalised world, institutions are being faced with issues of national compliance requirements and demand for optional global accreditation. What roles will national compliance and global accreditation play? Will they complement or compete with one another? Chair: Mr. Nicholas Hunt, CEO William Angliss Institute Panelists: <ol style="list-style-type: none"> 1. Dr. Susanna Karakhanyan, President of INQAAHE 2. Mr. Anthony McClaran, CEO of TEQSA 3. Prof. Brian King, Chair THE-ICE Assessment Panel 4. Mr. Anne-Klaas (A.K.) Schilder MA, Project Coordinator - NVAO & THE-ICE Dutch Accreditation Project 	Auditorium, Level 5, Building A

DAY-2: Tuesday 14th November 2017 (continued)

Time	Activity	Location
12:00pm – 1:00pm	Lunch	
1:00pm – 2:30pm	Concurrent Paper Presentation Session 1 & 2: • 2 facilitators (TBC)	Flagstaff 5.26 Flagstaff 5.27
2:30pm – 3:30pm	Afternoon Refreshments: WAI Skills Showcase (Gelato & Chocolate demonstrations & cupcake decoration experience)	Ground Floor, Building A
3:30pm – 5:00pm	Invited Panel Session 2: Institutional case studies – balancing minimum national compliance standards with developing global excellence Focus: Balancing the requirements of meeting minimum national compliance standards with the challenge of nurturing the development of scholarly excellence of staff and students. What strategic issues are institutions facing as they balance the internal and external requirements of teaching, scholarly activity and research? What are the challenges being faced of meeting the requirements of revenue generation and student numbers, often coupled with access and equity concerns, while also meeting industry and other stakeholders needs and requirements? Chair: Ms. Pauline Tang, CEO of THE-ICE & VP of INQAAHE Panelists: 1. Mr. Anne-Klaas (A.K.) Schilder MA , Project Coordinator - NVAO & THE-ICE Dutch Accreditation Project 2. Prof. Guy Bentley , Chief Executive Officer – AIM and THE-ICE Board of Directors Immediate Past Chair 3. TBC	Auditorium, Level 5, Building A
5:00pm	Cultural Evening Activities – laneway and rooftop bar walking tours of Melbourne, followed by optional network dinner at 7.30pm	Ground Floor, Building A

DAY-3: Wednesday 15th November 2017

Time	Activity	Location
8:30am – 9:00am	Welcome Refreshments	Foyer, Level 5, Building A
9:00am – 10:30am	Roundtable World Café Session / Panel 3: Designing academic systems and staff support processes that will develop excellence – what are the trade-offs? Focus: Institution are not only facing the requirements of compliance, but the desire to be seen to excel. What are the institutional academic structures, promotion policies, incentives and annual staff review processes and resourcing that can be employed to ensure that an institution not only meets its minimum compliance requirements, but that it can also nurture and developing excellence? A roundtable café session that will explore what has worked (or not), for whom, and why? Chair: Prof. Perry Hobson, Pro Vice-Chancellor for Global Engagement at Taylor's University, Malaysia Panelists: 1. Dr. Judy Hou , Managing Director, Emirates Academy of Hospitality Management (TBC) 2. Dr. Peter Ryan , Founder & CEO, Higher Education Leadership Institute	Auditorium, Level 5, Building A
10:30am – 11:00am	Morning Refreshments	

DAY-3: Wednesday 15th November 2017 (continued)

Time	Activity	Location
11:00am – 12:30pm	<p>Roundtable World Café Session / Panel 4: Developing students as reflective practitioners</p> <p>Focus: How have institutions approached developing a curriculum and pedagogy that ensures students acquire technical skills and knowledge as part of compliance requirements, but also developed the broader skills of being reflective, deep and critical thinkers who embody and aspire to excellence? What has been done? What has worked, and what has not worked?</p> <p>Chair: Dr. Craig Thompson, Company Secretary & Director, THE-ICE Board</p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. Assoc. Prof. Pierre Benckendorff, University of Queensland 2. Ms. Melanie Williams, Associate Dean of Scholarship, William Angliss Institute (TBC) 	Auditorium, Level 5, Building A
12:30pm – 1:30pm	Lunch	
1:30pm – 4:00pm	<p>THE-ICE Benchmarking Roundtable Series XIII – workshop two</p> <p>Topic 1: Teaching and Learning Outcome (TLO)</p> <p>Presenter: Dr. Paul Whitelaw, Associate Director Higher Education and Quality, William Angliss Institute & Assoc. Prof Pierre Benckendorff, University of Queensland</p> <p>Topic 2: Project Champion - Virtual Field Trip</p> <p>Department of Tourism, Sport and Hotel Management, Griffith University</p>	Auditorium, Level 5, Building A
6:30pm – 11.00pm	Gala Dinner	Auditorium, Level 5, Building A

DAY-4: Thursday 16th November 2017

Time	Activity	Location
9:30am – 10:00am	Welcome Refreshments	Foyer, Level 5, Building A
10:00am – 12:00pm	<p>Roundtable World Café Session / Panel 5: Assuring today's learning outcomes meet tomorrow's employment opportunities</p> <p>Focus: We live in a changing world where technology is able to rapidly replace humans, yet curriculum reviews and compliance cycles are typically done every few years – which means the curriculum can be slow to react to changes in the real world. How do we develop a flexible and responsive curriculum and assessment system that can ensure that students will not only be able to meet today's compliance standards and immediate employment opportunities, but also be ready for new and yet undefined roles in a globalised and instantaneous new world?</p> <p>Chair: Dr. Paul Whitelaw, Associate Director Higher Education and Quality, William Angliss Institute</p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. Mr. Paul Weeks, Senior Lecturer, Southern Cross University, Australia 2. Dr. Rajka Presbury, Senior Lecturer, Blue Mountains International Hotel Management School (TBC) 	Auditorium, Level 5, Building A
12:00pm – 1:00pm	Lunch	
1:00pm – 2:00pm	Wrap up session	
2:00pm – 3:00pm	AGM	Auditorium, Level 5, Building A
7:00pm – 9:30pm	Optional social event/networking dinner at attendee cost	

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