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THE-ICE 11th IPoE Forum 2017 Panellist

**Institutional case studies – balancing minimum national compliance standards
with developing global excellence**

Mr Anne Klaas Schilder, MA

Quality Care Advisor; Project Manager; Senior Lecturer with Stenden University of Applied Sciences, The Netherlands



Mr. Anne Klaas Schilder (1962) holds Master degrees in Cultural Anthropology and American Studies, which initially led him to teaching in higher education. However, Anne Klaas started managing projects in quality care and accreditations in 2011. That year, following doubts concerning examination at end level of Dutch bachelor programmes, the national Netherlands Flemish Accreditation Organisation NVAO asked Anne Klaas to audit programmes in leisure and tourism at four universities of applied sciences. Since then, his focus has gradually shifted from education and research to quality care and project management in international higher education.

Within Stenden, he led several accreditation trajectories for Bachelor and Master programmes, which were all closed off successfully. Most recently, the Association Dutch Hotel Management Schools has asked him to steer the process of seeking dual accreditation by NVAO and THE-ICE for its hotel schools. The relevant site visits will take place in 2018.

Next to work, Anne Klaas is involved in quality care and certifications of Sailing Schools in The Netherlands. As a sailing instructor, he worked for many years at locations such as Sydney and California, and throughout the Netherlands. He lives with his wife and five (teenage) children in Harlingen, a historical Frisian harbour city.