

## THE-ICE Assessment Panel Auditor Profile



### Dr Rajka Presbury

Senior Lecturer, Blue Mountains International Hotel Management School, New South Wales Australia



Dr Presbury is a senior lecturer at the Blue Mountains International Hotel Management School (BMIHMS-Torren University Australia), part of the Laureate Hospitality Education, a division of the Laureate International Universities. From 1999 to 2008, she was lecturer and course coordinator of undergraduate and postgraduate programs in the College of Business, University of Western Sydney. From 1995 to 1998 she was the Senior Lecturer of the William Blue College of Hospitality Management (formerly known as William Blue Hotel Management School).

Prior to joining academia, Dr Presbury gained extensive professional experience in the hotel sector and had held a number of management positions in Banqueting Services, Restaurant, and Event Sales & Conventions.

She is a member of the Australian Human Resources Institute AHRI, Australian Hotel and Motel Association AHMA, Country Women's Association, Council for Australian University Tourism & Hospitality Higher Education (CAUTHE) and Landcare Group.

Dr Presbury has written book chapters and numerous journal publications on sustainable development of tourism in areas such as sustainable operations management, human resource management, managing sustainable festivals, meetings & events etc. She has supervised a number of PhD candidates and her research interest includes:

- sustainable tourism development
- hotel service quality and attributes
- cultural tourism