

IPOE 2013

SYDNEY 6-8 NOV



THE-ICE 7th International Panel of Experts Forum 2013

The Blue Mountains International Hotel Management School
Sydney Australia

6 – 8 November 2013

‘The Industry Education Nexus – a global perspective’

Forum Programme

Unless specified below, all events will be held at BMIHMS Sydney Campus, 540 George St, Sydney

DAY 1		
Wednesday 6 th November 2013		
9.00am – 10.30am	THE-ICE Auditors Annual Meeting	L4 - Board Room
10.30am – 11.00am	Morning Refreshments	L4 - Lounge
11.00am – 2.00pm	BMIHMS HE Board Meeting & Working Lunch	L4 - Board Room
12.00pm – 4.00pm	IPOE Pre-Forum Registration Open	L4 - Reception
2.00pm – 5.00pm	THE-ICE Board Meeting Afternoon Refreshments	L4 - Board Room L4 - Lounge
5.30pm – 6.45pm Four Seasons Hotel 199 George St, Sydney	IPOE Forum Registration and Welcome Cocktail Reception including Alumni Of The Year celebration and guests Welcome Dinner in conjunction with Tourism Training Australia and Tourism, Hospitality & Catering Institute of Australia Annual President’s Dinner	Grand Ballroom Four Seasons Hotel 199 George Street Sydney CBD
7.00pm – 9.30pm		

Our strategic partners

THE-ICE is a full member of



For more information on IPOE Forums

www.the-ice.org

DAY 2	Thursday 7 November 2013	
8.00am – 9.00am	Welcome Refreshments IPoE Forum Registration desk open	L4 - Lounge L4 - Reception
9.00am (sharp)	Welcome to Country Ceremony	All held at L5 - Kanangra Room
9.15am – 9.30am	Welcome address by Emeritus Professor David Wilmoth, Chair of the Higher Education Board	
9.30am – 10.00am	‘Industry engagement and educational leadership for the connected generation’ Opening Keynote Presentation Ms Rachel Argaman CEO, Toga Hospitality, Australia	
10.00am – 10.45am	Panel Chair Mr Guy Bentley - CEO, Blue Mountains International Hotel Management School, Sydney Opening Presentation Mr Michael Huckaby - CEO, Hospitality Management & Culinary Arts, Laureate Global Products & Services Dr Dominic Szambowski - Vice President Student Services & Registrar, International College of Management, Sydney	
10.45am – 11.15am	Morning Refreshments	L4 - Lounge
11.15am – 12.45pm	Panel 1 – ‘Bridging the Gap’ - <i>How tourism research connects with industry imperatives</i> Focus - Meeting industry needs while maintaining educational credibility in a global business environment. Being mindful and responsive to factors and trends in delivery of quality education and research in order to facilitate industry decision-making and strategic direction Panel Chair Prof Brian King - Chair, THE-ICE Auditor Assessment Panel Panel Presenters Prof Leo Jago - Chief Economist, Tourism Research Australia, Canberra Mr Richard Munro - CEO, Accommodation Association of Australia Ms Jennifer Brown - General Manager, The Sydney Harbour Marriott Hotel	All held at L5 - Kanangra Room
12.45pm – 2.00pm	Networking Lunch	L4 - Lounge
2.00pm – 3.30pm	Paper Presentation Session 1	L5 - Solitary Room
3.30pm – 4.00pm	Afternoon Refreshments	L4 - Lounge
4.00pm – 5.30pm	Panel 2 - ‘Technology and innovation in Tourism and Hospitality’ - <i>Educators leading the way</i> Focus - Thinking creatively about the effects of technology on all aspects of the tourism, hospitality & events industry. The need for educators not only to work with industry in exploring changing requirements but to lead innovation through exposing students to latest technology trends in the industry Panel Chair Mr Alan Williams - Managing Director, Australian School of Management, Perth Australia Panel Presenters Ms Linda Gaunt - CEO, Meetings & Events Australia Dr Juvanka Roberts - E-learning Strategist, Sydney Dr Paul Whitelaw - Victoria University, Melbourne Prof Jamie Murphy - Australian School of Management, Perth	All held at L5 - Kanangra Room
6.45pm till 10.00pm	<i>Sydney Harbour Dinner Cruise</i> - King Street Wharf 4/32 The Promenade, Darling Harbour	

DAY 3	Friday 8 th November 2013	
8.30am – 9.00am	Morning Refreshments	L4 - Lounge
9.00am – 10.30am	<p>Panel 3 – ‘Impatient opportunists’- <i>Educating and engaging the connected generation</i></p> <p>Focus - How to connect with today’s learners? Through high touch learning environments characterising the human interface with high levels of interaction, engagement, communication and people contact? Through technology? Or does a combined approach, facilitating engaged and proactive learning experiences, better meet the challenges of engaging our “net-gen” students?</p> <p>Panel Chair Mr Nick Hunt - CEO, William Angliss Institute, Melbourne Australia</p> <p>Panel Presenters Mr Stuart Wiggins - William Blue College of Hospitality Management Ms Lynda Ugarte - Director, Talent Resourcing IHG, Australia Mr Tony Patterson - General Manager ,The Hotel School Sydney Ms Mel Delli Cicchi - Student, The Hotel School Sydney Ms Nichole Vartuli - Student, William Blue College of Hospitality Management Mr Sebastian Agren – Student, Blue Mountains International Hotel Management School, Sydney</p>	All held at L5 - Kanangra Room
10.30am – 11.00am	Morning Refreshments	L4 - Lounge
11.00am – 12.30pm	Paper Presentation Session 2 facilitated by Dr Rajka Presbury	L5 - Solitary Room
12.30pm- 1.30pm	Networking Lunch THE-ICE Annual General Meeting & Working Lunch	L4 - Lounge tba
1.30pm – 2.45pm	<p>‘Creating Shared Value’ - Leading by example: educators and industry making a difference</p> <p>Workshop 1 - Leading and engaging students in creating shared values and how this approach is influencing business decisions in contemporary Tourism and Hospitality organisations</p> <p>Workshop Chair Ms Jane Adams – Director Operations, Blue Mountains International Hotel Management School</p> <p>Workshop Presenters Mr Fritz Gubler - Managing Director, Arbon Publishing Pty Ltd Ms Ronni Kahn - CEO, OzHarvest, Australia Mr Jimmy Pham - CEO, KOTO (Know One Teach One), Vietnam Assoc Prof Elizabeth H Barber - Temple University, Philadelphia US</p>	All held at L5 - Kanangra Room
2.45pm – 3.15pm	Afternoon Refreshments	L4 - Lounge
3.15pm – 4.30pm	<p>‘Creating Shared Value’ - Work Integrated Learning: developing connections – enhancing careers</p> <p>Workshop 2 - Successful work integrated learning programs are critical in preparing students for employment readiness and career success. Strategic partnership programs create long term connections for both industry and educators</p> <p>Workshop Chair Dr Scott Richardson - Director of Academic Affairs & Head of School, Blue Mountains International Hotel Management School</p> <p>Workshop Presenters Ms Pichaya Noranitiphadungkarn - Dusit Thani College, Bangkok Assoc Prof John Fong - The Emirates Academy of Hospitality Management, Dubai UAE TBA Prof Perry Hobson - Taylor’s University Malaysia</p>	All held at L5 - Kanangra Room
4.30pm – 5.30pm	<p>Closing Panel Comments with Ms Pauline Tang, General Manager of THE-ICE</p> <p>Presentation of ‘Best Paper Award’ and ‘Fellow of THE-ICE Award/s’ Champagne Presentation and Tasting with Mr Fritz Gubler and Mr Mark Dorrell</p>	L5 - Kanangra Room

Proudly hosted by



Proudly sponsored by

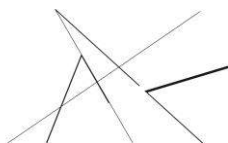
Proud Host of EuroCHRIE Dubai 2014
THE EMIRATES ACADEMY
OF HOSPITALITY MANAGEMENT
In academic association with Ecole hôtelière de Lausanne



FH KREMS
UNIVERSITY OF APPLIED
SCIENCES/AUSTRIA



THE PONTOON



www.the-ice.org

Full Members



THE EMIRATES ACADEMY
OF HOSPITALITY MANAGEMENT
In academic association with Ecole hôtelière de Lausanne



WILLIAM BLUE
COLLEGE OF HOSPITALITY
MANAGEMENT



Associates of THE-ICE

